



Y MEIRIONNYDD
ROOMS ■ RESTAURANT ■ BAR

Our Terms and Conditions and other useful information...

First and foremost, we are most interested in looking after every single one of our guests as best we can, but the following is the boring but necessary 'small print' as a condition of staying with us

Check in: Our rooms are available to check in from **4pm** and check out is **11.00am**.

Cancellations: Cancellations made within seven days of your arrival date and which we are unable to resell are fully chargeable. We are a small hotel and unfortunately have to stick rigidly to this rule, without exception.

We require a credit/debit card to reserve your room and this would be charged in the event of cancellation. If the card given cannot be charged then you acknowledge that the outstanding amount becomes a debt and we reserve the right to collect this money through any other appropriate means.

We will always try to resell any cancelled room through our usual channels so there is no charge to you however this cannot be guaranteed.

Allergies: If you have a feather allergy please let us know on booking your room (or at least a day before your stay), so that we can swap our normal feather bedding for hypoallergenic bedding.

Credit card charges: You authorise us to charge your credit card for any charges incurred. This includes any damage or removal of property from the rooms.

Payment methods: We accept debit & credit cards including Visa, Mastercard and American Express

Parking: We do not have our own car park but there is on street parking right outside and around the hotel as well as the main town car park on The Marion situated about 4 minutes walk away (This is payable using the machines in the car park).

Food & drink in rooms: whilst we're happy to provide beverage facilities in your room we do not allow any take-away food to be consumed there. Any financial charges resulting in the extra cost of cleaning any stains or marks resulting from food or drinks in your room will be charged to your card.

Smoking: Smoking and vaping is not permitted anywhere inside the buildings. There is a cleaning charge for any guests found to be smoking in their rooms which may be taken from the credit/debit card details given during booking.

Disabled access: Our public areas are all on one level with the occasional step or two. However because we have a listed building there is no viable way to have a full sized disabled toilet. We have one room, Arran, on the ground floor, all the others are up stairs and we have no lift. We are sorry for this but it is a function

of the building's age, size and planning restrictions.

Dogs: You may not have a dog or any other pet in a room. This is because, whilst we love dogs, some guests do not and may have allergies to them so cleaning is extensive after a dogs stay. We will make an extra charge if a dog is found to have stayed in a room to reflect this. Some guests choose to leave dogs in cars - in this circumstance you are solely responsible.

Noise: Please be aware we are a working hotel & restaurant with rooms above in an old building so there is some inevitable noise that travels up to the bedrooms. We do our best to make sure that this is reasonable (where its within our control), particularly early morning and at night, but there may be some more noise than in, say, a purpose built modern hotel.

Messages to us: Please do not rely on simply sending in an email or leaving an answer phone message for any requests. We pick up pretty much everything but occasionally will miss something, so please make sure your request is acknowledged by us.